

PEERFORMANCE

SUCCESS INSIGHTS CENTRAL EASTERN EUROPE REGIONAL PARTNER

RAISE PERSONAL EFFECTIVENESS: COMPETENCE DEVELOPMENT PROGRAM

FOR EMPLOYEES OF HEALTHCARE INSTITUTS

Goal

- To raise personal and business awareness through understanding personal behavior, drivers and competencies.

Participants will be able to:

- To set own goals, develop personal strategies,
- To understand personal relationships (doctor, patient, and relatives, etc.) and communicate with them more effectively,
- To successfully solve conflicts in the institutional relationships (government, suppliers, etc.),
- To operate the institution and manage/cooperate with colleges more effectively.

Timing of the Training:

- 4 X 2 days

Place of the Training:

Budapest, but upon request in any other location

Cost of the Training:

100 % project financed

Tools

- Personal assessments and based on results personal and managerial feedback
- Trainings for raise effectiveness in communication, cooperation, conflict management, and team effectiveness.
- Coach (personal consultant) support
- Simulation Program (simulation of the Hospital operation, gain personal experience and bring back to daily work)—optional element

Modules of the Training:

- **Self-awareness**, to understand strengths and know how to rely on them, in difficult, emotion-driven circumstances,
- **Communication**, to understand self and others' communication style and structure more consciously the conversation,
- **Handling Conflicts**, to be able to stand up for personal professional interest in a conflicting situation without hurt the others' interest,
- **Cooperation**, to maximize personal contribution for the patients quicker recovery and higher organizational effectiveness.

**Develop consciousness,
personal and team effectiveness!**

